

Sustainability Policy

Through our conduct towards employees, customers, consumers, suppliers and the wider world, Löfbergs Coffee Group shall consciously take on considerable social responsibility and work to achieve a better environment and economic growth. This will help us to ensure that future generations have a good world to live in.

Accordingly, the business shall:

- Strive to maintain good ethics in decisions and stances that concern the key stakeholders, such as growers, employees, customers, suppliers and authorities, to ensure economic, environmental and social sustainability.
- Develop, manufacture and provide products that are safe
 - for employees and people in our immediate environment during manufacture,
 - for customers and consumers during handling and use,
 - for the environment during the lifetime of the product.
- By offering competitive products and services that adds value to ensure long-term customer relations, which coupled with sharp focus on results, produces stable economic progress.
- Work for fair terms and conditions for employees of the business and for workers in the producer countries.
- Consider their environmental impact when choosing ingredients, materials and distribution methods, and prioritise renewable resources, recycling and low energy consumption.
- Require compliance with the group's Code of Conduct when choosing suppliers.
- Constantly evaluate ingredients, products, processes and packaging materials in order to continuously improve the environmental impact of the business.
- Raise and encourage awareness of sustainable development among employees and promote the values of the business through social engagement.
- Strive to be a responsible employer and business partner, ensuring an ethical attitude, and that laws and regulations are followed in accordance with the group's Business Ethics Policy.
- Comply with applicable legislation and other requirements relating to the business, and actively work with authorities, organisations, suppliers, retailers and customers in an effort to reach solutions that better protect people and the environment.
- Work to ensure that customers and consumers are actively offered products with environmental and ethical certification.
- Inform customers and consumers about our products and their features and responsibly use sustainability arguments in our marketing.



Lars Appelqvist, CEO
Karlstad, Sweden, January 29, 2019